

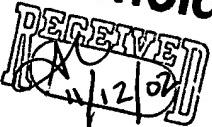
#6

S. Sand
11/15/02

Patent
 Attorney Docket No. Old: GEM-30834
 New: GEMS8081.022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	:	Kennedy, Ronald
Serial No.	:	09/474,418
Filed	:	December 29, 1999
For	:	System and Method For Remote Servicing of In-Field Product
Group Art No.	:	2152
Examiner	:	Hunt, Eric

Official


CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

I hereby certify that, on the date shown below, this correspondence is being:

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Date: 11-12-02

Ron A. Jordan
Signature

Assistant Commissioner for Patents
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AMENDMENT/RESPONSE

Dear Sir:

Responsive to the Office Action mailed September 11, 2002, please consider the following remarks: